SHRI Hospital working policy in current pandemic

(May 2020)
Humans have evolved over centuries and so does the health care systems. We have fought many pandemics and won over many diseases like Syphilis, Tuberculosis, HIV, H1N1 etc. This is just another war that we shall surely win. Definitely, we all know that COVID is different from others as it is one of the most contagious infections mankind has seen. We just need to adapt certain policies to handle the present scenario. Here by presenting our working policy at SHRI hospital, which will be updated dynamically.
• **Before entering triage area:**

  Any person
  
  first has to go to security – 1

  
  every one has to do hand rub

  
  token numbers will be issued to patients

  
  Patient should sit in allotted chairs

• **Every one has to do hand rub before entering triage area**
• **At triage area**:

Nursing staff will call patient according to the token number

Fill the screening checklist/questionnaire as mentioned below

a) Patient name  
b) Attendant name  
c) Phone number  
d) Area (address)  
e) Complaints

• Screening of patients by dedicated staff at triage area.  
• Nursing staff will fill the questionnaire.
• Questionnaire form

Fever, cough, cold, breathing difficulty
SP02 < 94%, if any raise of temperature

Negative
shift patients according to the consultant advice
one pass will be provided to the patient

Positive
Shift to Isolation room (C-19)
- Isolation room (C-19):

- Isolation room with dedicated staff (Doctor, nursing staff and ward boy) with contact and airborne precautions (head cap, goggles, face mask, gloves, shoe cover along with N95 mask)
- The room is located away from the main hospital.
Before main entrance:

- Security – 2 has to give clearance only if OP pass or IP pass for attendants.

Patient will be shifted to:

- 1st floor OPD
- 2nd floor ER

(Attendants will not be allowed without IP pass and face mask)

- OP or IP pass is mandatory to enter into hospital
• Reception:

- There is a barrier in front of reception to maintain distance from patients/attendants.

- And also social distancing is maintained at OPD waiting area.
• OP consultation room:

• Every patient is provided with mask and glove
• No attendant is allowed into the room unless it is required
• Patient history is taken from a distance and later examination is done with precautions.

• Mask, glove, gown and head cap are mandatory for the shifting staff.
• Sample collection room (Lab):

• Pharmacy:
• **ICU:**

- Patient with any infection are admitted in negative air pressure cubicles and are separated from cardio, neuro, gastro related ICU admissions.
- In case of any aerosol generating procedures, full PPE will be used by ICU team.
• **Cleaning protocol:**

- Allow the housekeeping staff to wear gown, glove, triple layered mask (fig-)
- Frequently touched” surfaces such as locker tops, patient call bells, over bed tables and bed rails should be cleaned at least twice daily with 7% lysol and when known or not known to be contaminated with secretions, excretions or body fluids.
- The terminal cleaning of the medical equipment used for the patient must be disinfected with 70% isopropyl alcohol.
- Main doors, door handles, knobs to be cleaned for every 4 hours.
- The terminal cleaning of the bed should be done with 7% Lysol and allow to ventilate it for 30 mins.
- Isolation ward and the surroundings of the isolation ward cleaning should be done twice daily with 0.5% sodium hypochlorite solution.
- The soiled linen must be soaked in hot water and detergent powder in a large drum and use a stick to stir and avoid splashing.
- Empty the drum and soak the linen in 0.1% hypochlorite solution for approx 30 minutes. Rinse with clean water and let linen dry fully in the sunlight.
- Used urinals and bedpans are also to be cleaned with hypochlorite solution.

**Thank You**